

Dear JoJo Carloni Patrons,

As a valued customer, we appreciate your loyalty and the trust you place in us as you dine. Recognizing the ongoing and increased uncertainty that coronavirus (COVID-19) is causing around the world, our highest priority is the health and well-being of our guests and employees. With that in mind, we wanted to update you on the actions we have taken in response to the outbreak.

Supporting your plans

We know that flexibility is what our guests are looking for right now. We want you to know that we have delivery and pick-up services as well as Uber Eats for delivery services, if dining out is not on your agenda.

We continue to monitor the situation and will continue to keep our restaurant sanitary by following our current sanitation procedures which include:
Sanitizing each table and chair before seating guests, sanitizing our menus, washing our hands and using sanitizer repeatedly throughout our shifts, sanitizing doors. Using a professional laundering service and using professional grade soaps and sanitizers. Not allowing employees to come to work sick.

In addition to our current procedures, we have included sanitizing each item brought to tables with every use such as: menus, salt, pepper & cheese shakers, wiping all doors and surfaces with sanitizer on the hour. We also have a hand sanitizer stand at the entrance of the door for patrons to use upon entering and exiting the restaurant.

We hope this helps you to plan and book any future dining/reservation plans with confidence.

During your Dining Experience

Our number one priority is your health, safety and well-being. We are closely monitoring developments around our state and community. We are checking the Centers for Disease Control and Prevention (CDC) and relevant authorities for country-specific requirements, to ensure the actions we take are comprehensive and suitable.

All of our employees are required to adhere to comprehensive health and safety procedures including all local laws. In addition, we have supplemented these resources with additional COVID-19 cleanliness-specific guidance and information consistent with our own high standards.

We know that many of you are now thinking about how to manage your loyalty activity this year and we are committed to supporting you to do that. You are our most loyal guests and we want to give you more reasons to dine with us – when the time is right for you.

I'd like to thank you for the trust and support.

Best wishes,
John, Jennifer and the rest of the JoJo Carloni's Family



